

Connect On-Demand by Via

POOL and CAR Mobile App user guide

Connect On-Demand: Logging into the mobile app



Next What's your number? We'll send a code to this number **Phone Number 646)** 260-8973 0 Login with password 2 ABC 3 5 6 GHI JKL MNO 9 PORS WXYZ TUV 0 X

Your Connect Transit verification code We've sent a code to +16462608973 Problems receiving the code? Login with password

(a) Wilson Motor Best Western 1 Passenger V Current location 51-33 E 300 N, Logan ♠ Where to? Tap to add your home address Tap to add your work address

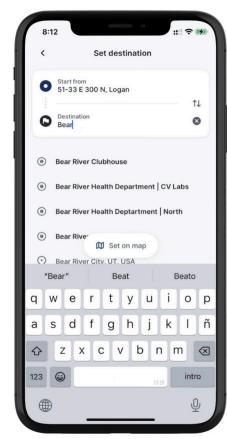
Open the app

Put in your phone number

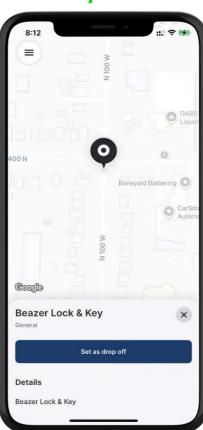
Receive one time password through text



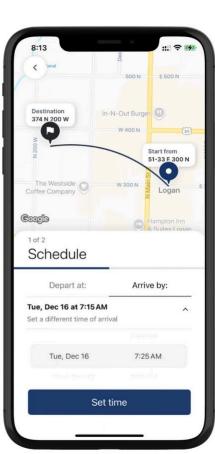
Connect On-Demand: Book a trip



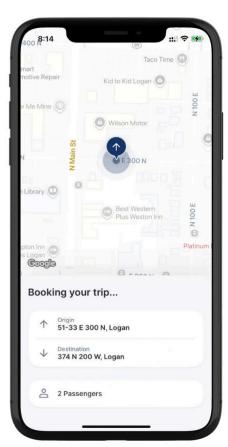
Type in your destination



Or select a location on the map

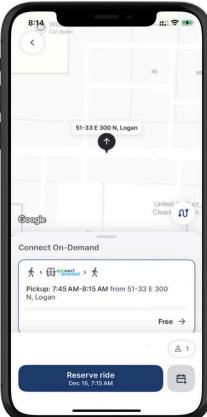


Select desired time for pick up or drop off

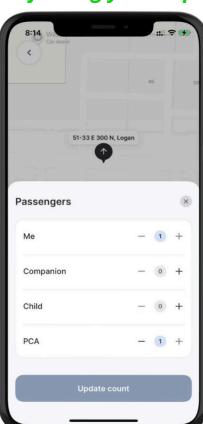




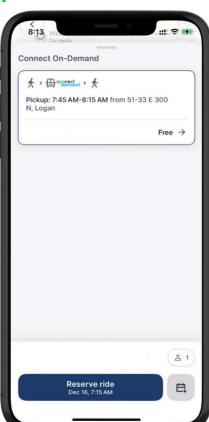
Connect On-Demand: Confirming your trip request



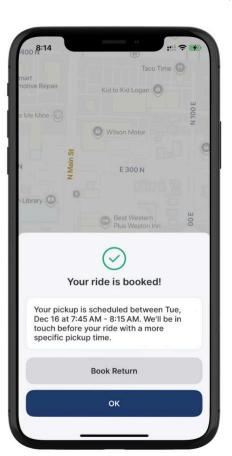
View your trip options



Choose if anyone is traveling with you

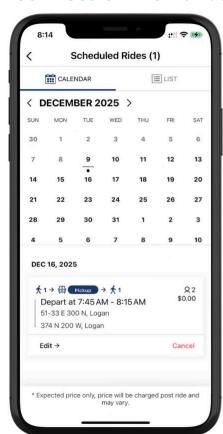


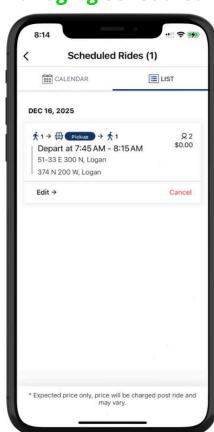
Confirm your proposed pickup time

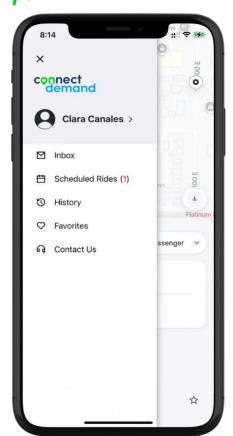




Connect On-Demand: Managing scheduled trips







Scheduled Rides (1) CALENDAR II LIST DEC 16, 2025 ★1→日 Pickup → ★1 22 \$0.00 Depart at 7:45 AM - 8:15 AM 51-33 E 300 N, Logan 374 N 200 W, Logan Edit → Cancel Are you sure you want to cancel this ride? Yes, cancel ride Keep my ride

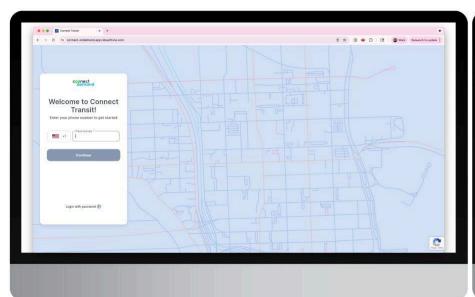
See your scheduled trips the calendar

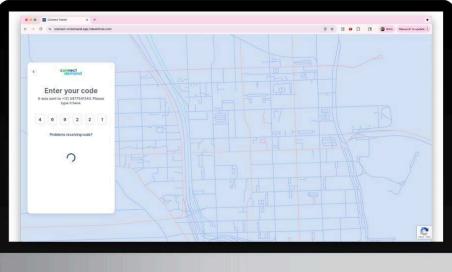
Or, list view

Find under menu



Connect On-Demand: Webapp Log-In



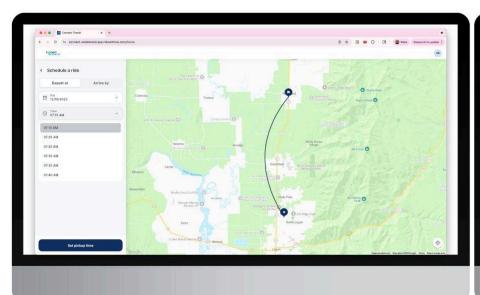


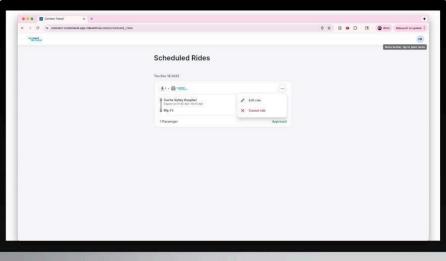
Login with phone number or email password, to receive password call Connect

For phone number login you will get



Connect On-Demand: Booking and managing rides





Select pickup and dropoff location to request ride

Under menu, see scheduled rides to edit and cancel trips

Connect public transit