

Connect On-Demand by Via

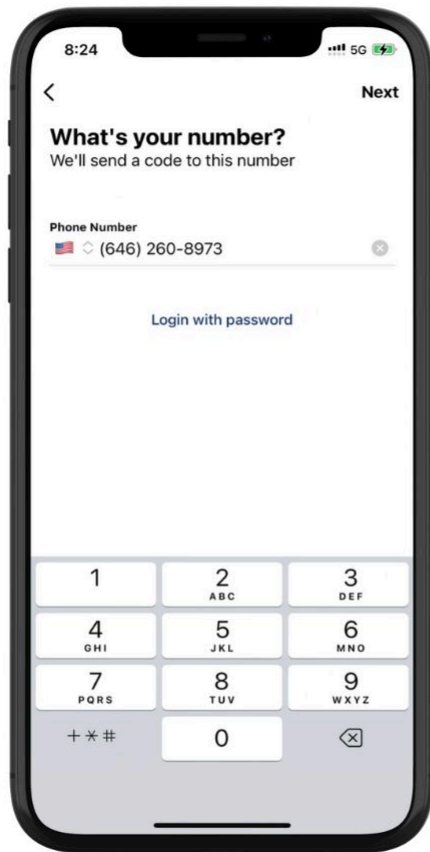
POOL and CAR Mobile App user guide

Connect On-Demand: Logging into the mobile app

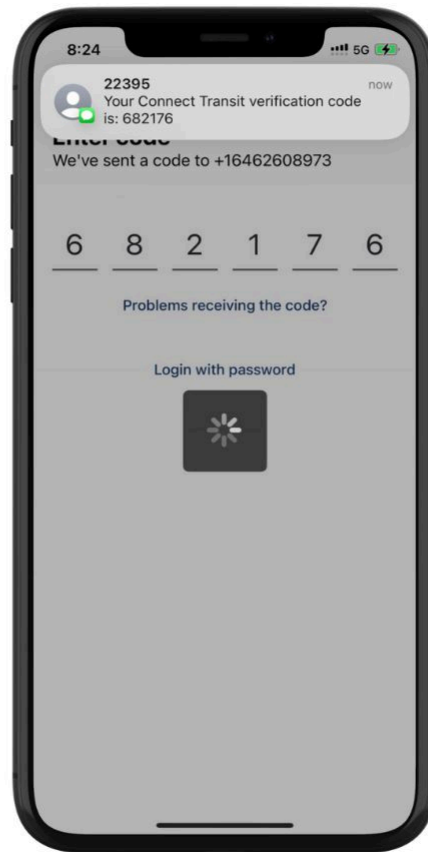
2



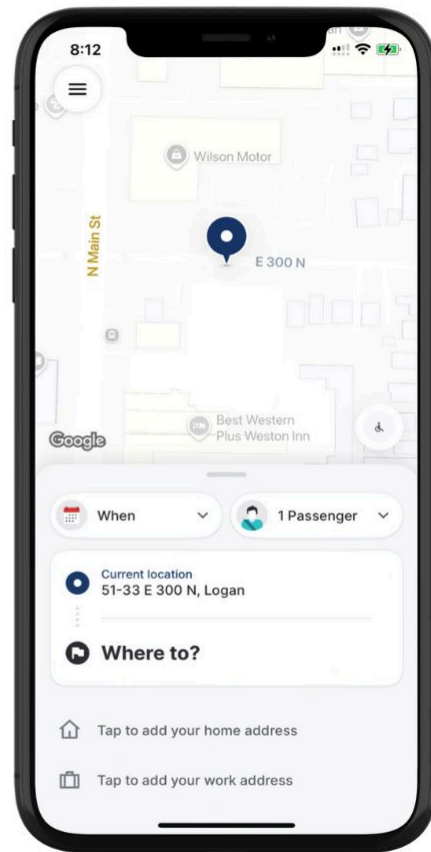
Open the app



Put in your phone number



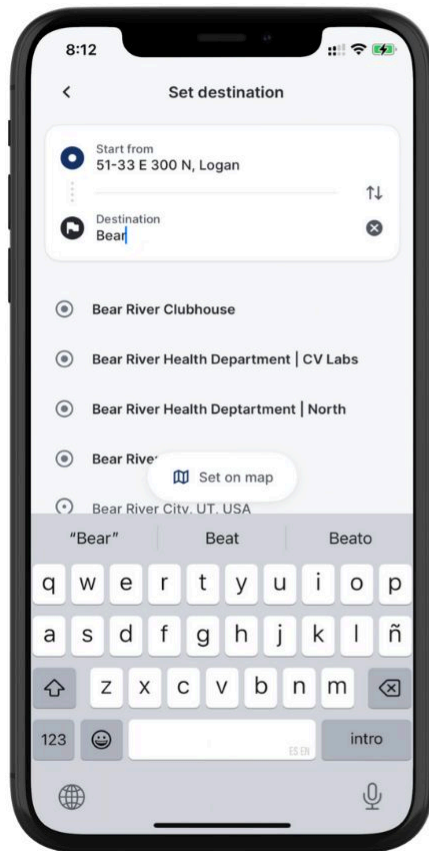
Receive one time password through text



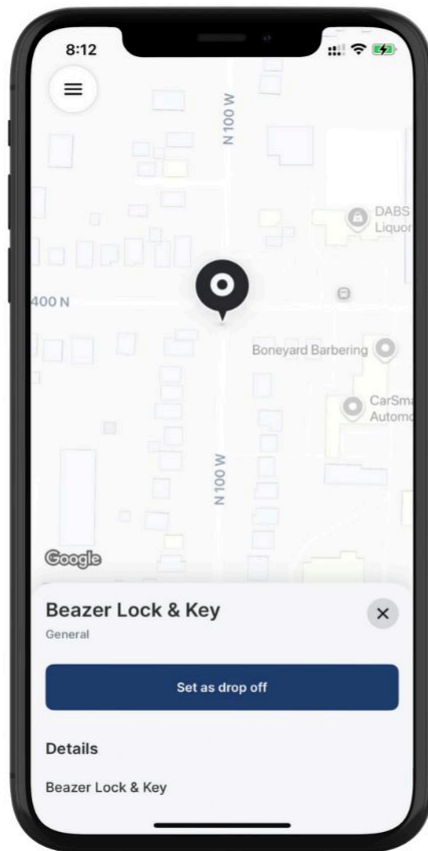
connect
public transit

Connect On-Demand: Book a trip

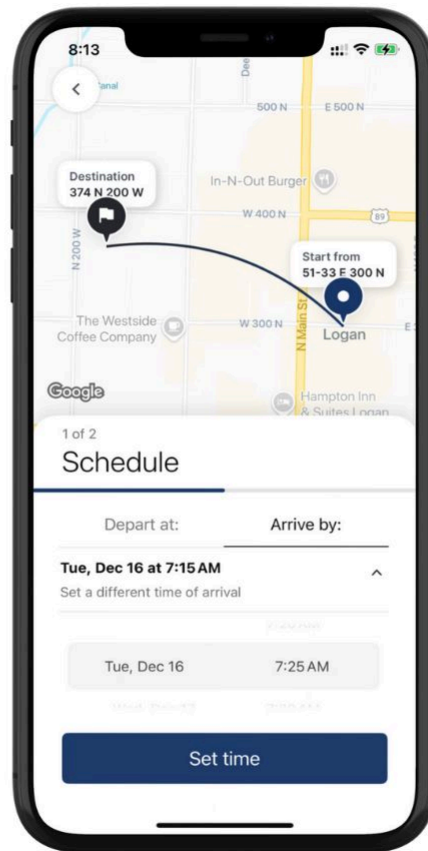
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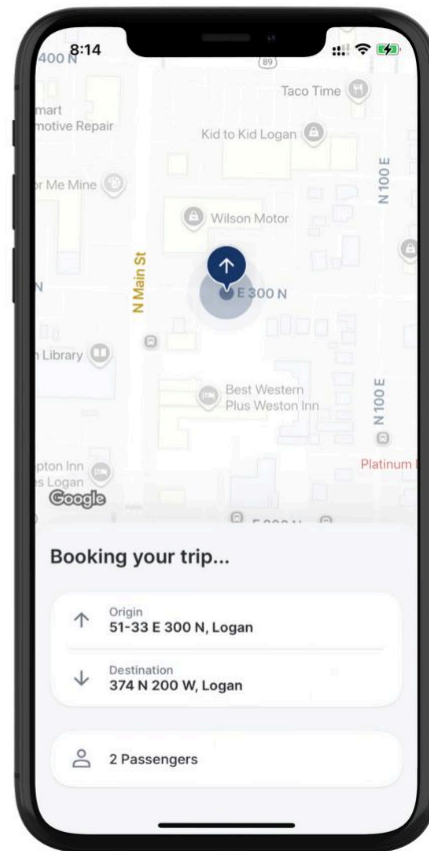
Type in your destination



Or select a location on
the map



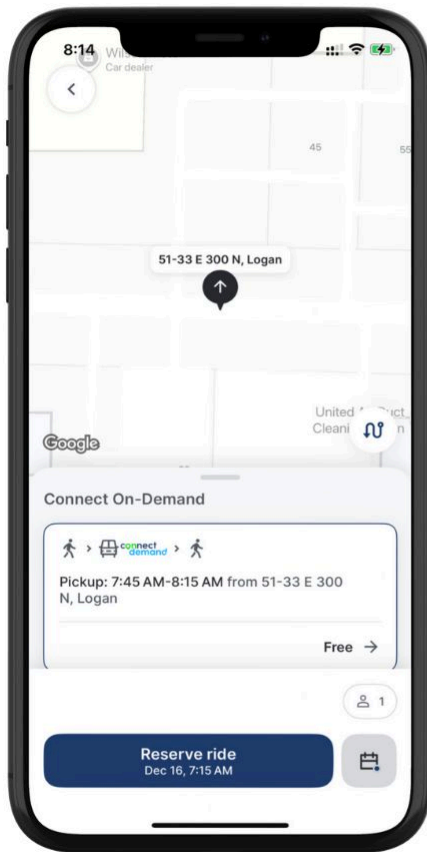
Select desired time for
pick up or drop off



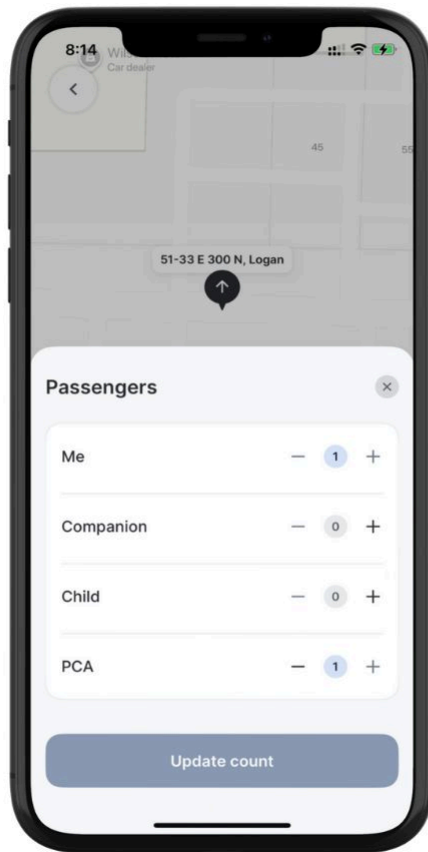
connect
public transit

Connect On-Demand: Confirming your trip request

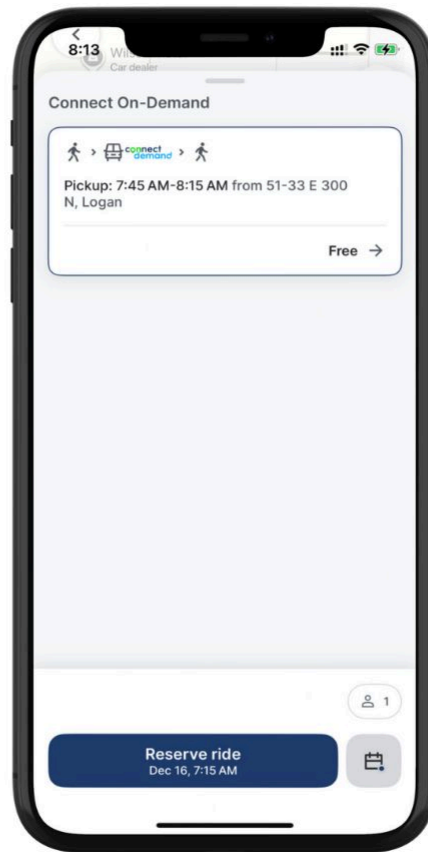
4



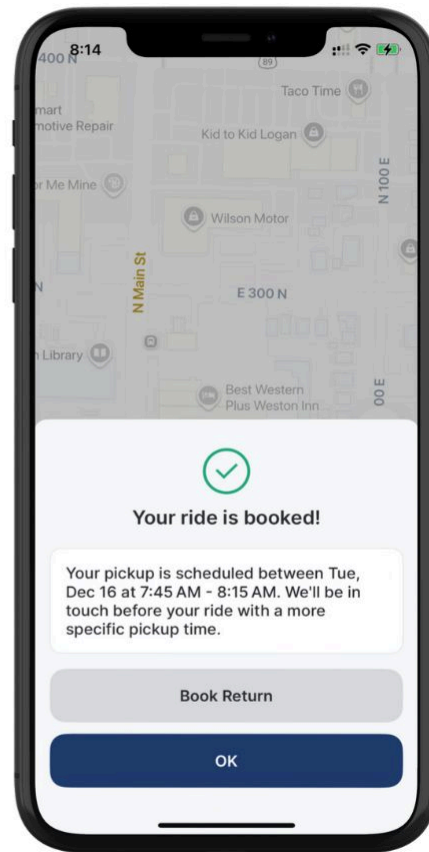
View your trip options



Choose if anyone is traveling with you

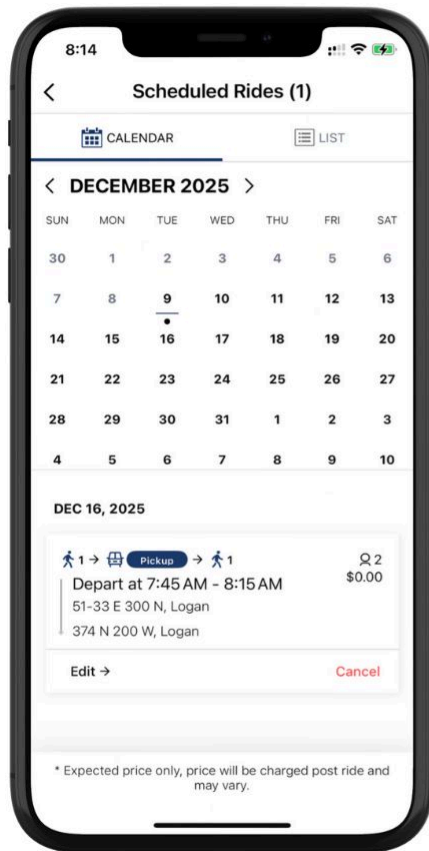


Confirm your proposed pickup time

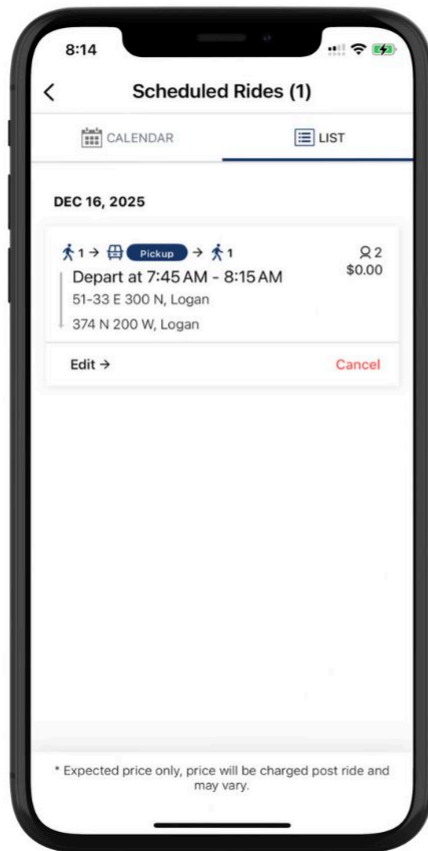


Connect On-Demand: Managing scheduled trips

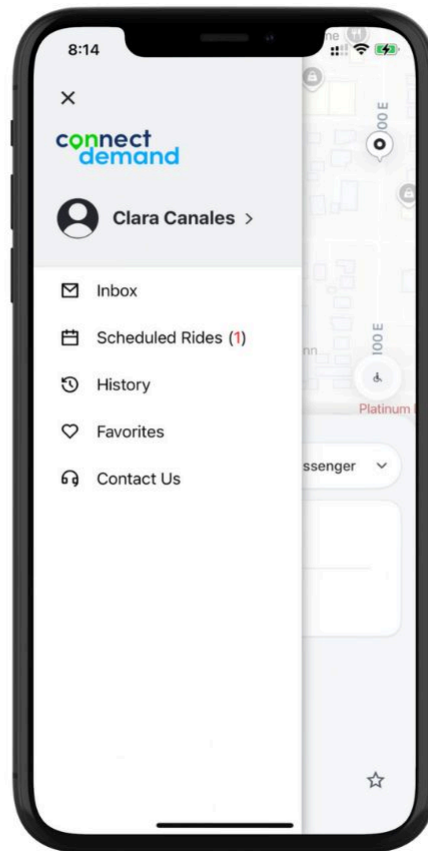
5



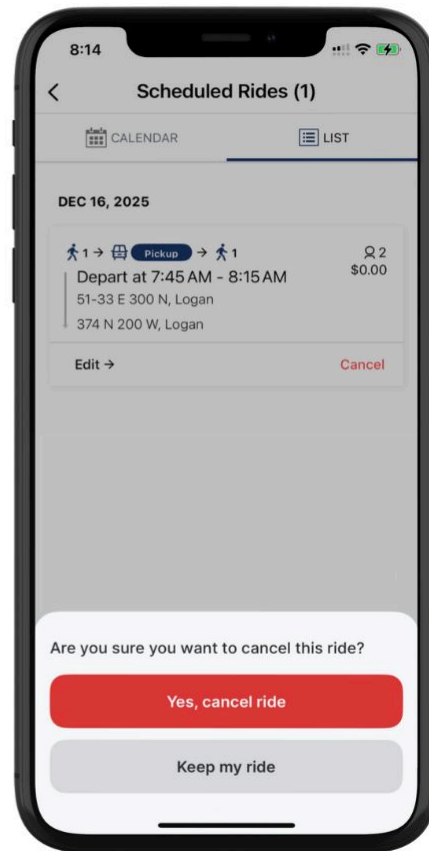
See your scheduled trips
the calendar



Or, list view



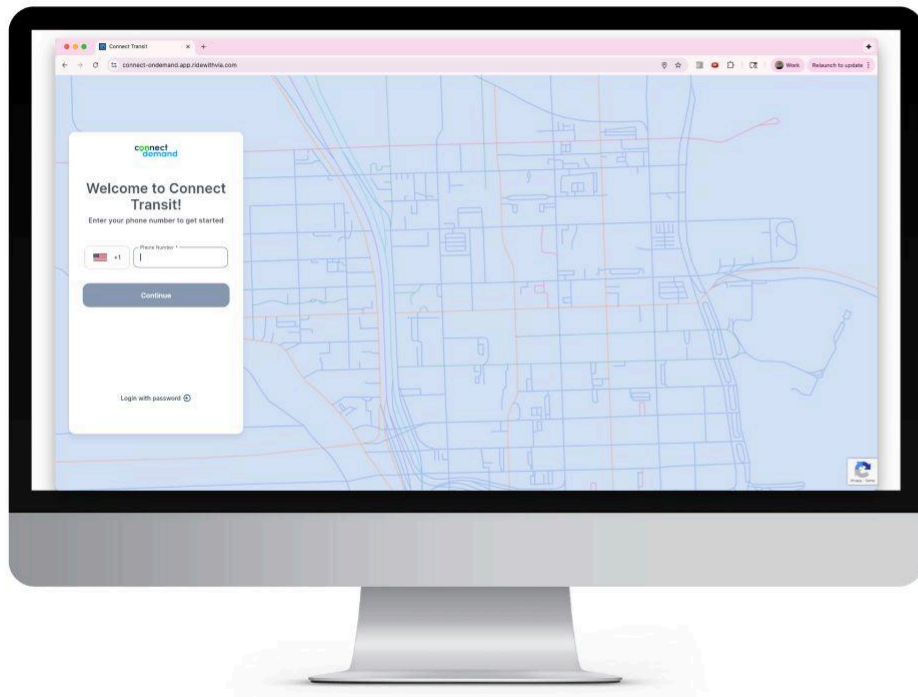
Find under menu



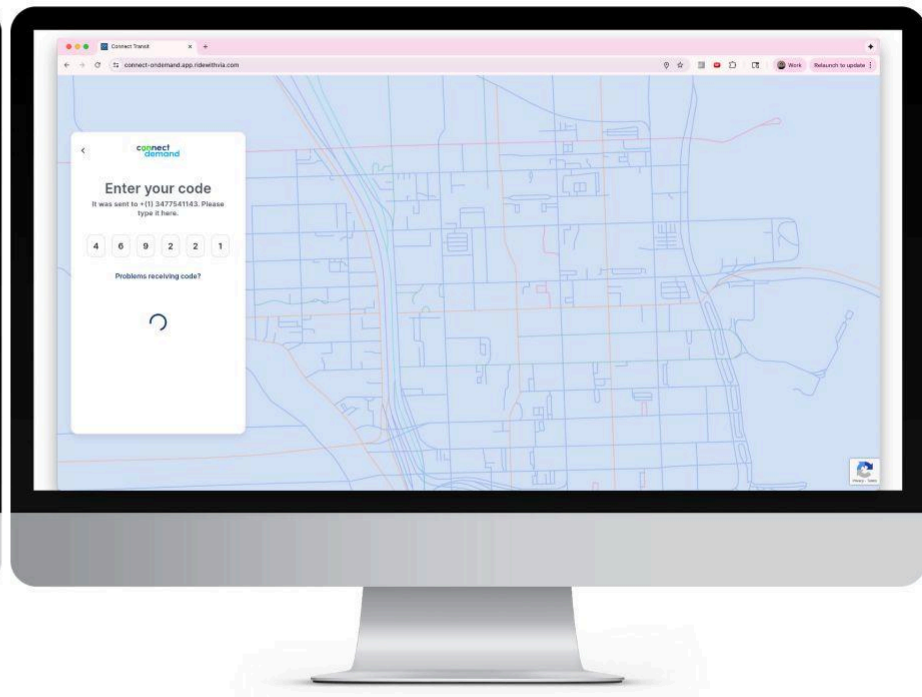
connect
public transit

Connect On-Demand: Webapp Log-In

6



Login with phone number or email
password, to receive password call
Connect

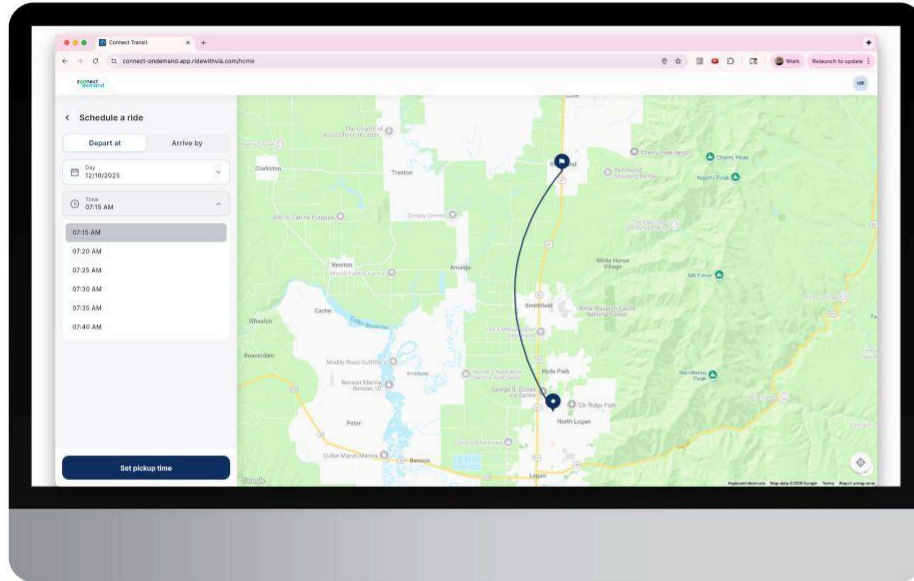


For phone number login you will get
a six digit code on your mobile
phone

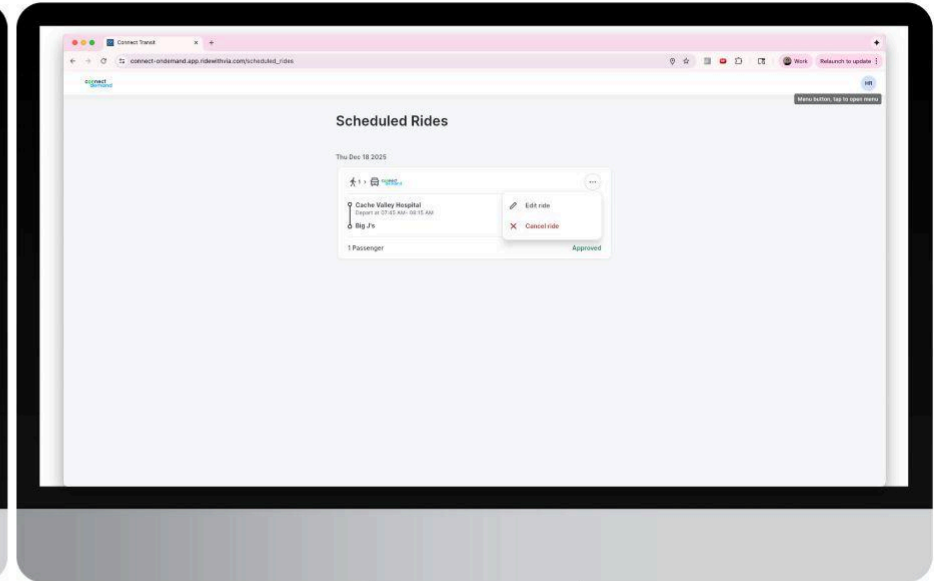


Connect On-Demand: Booking and managing rides

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Select pickup and dropoff location to request ride



Under menu, see scheduled rides to edit and cancel trips